

Innovations in Transitions of Care

2015 Annual IAHQ Education Program

April 24, 2015

So many challenges....

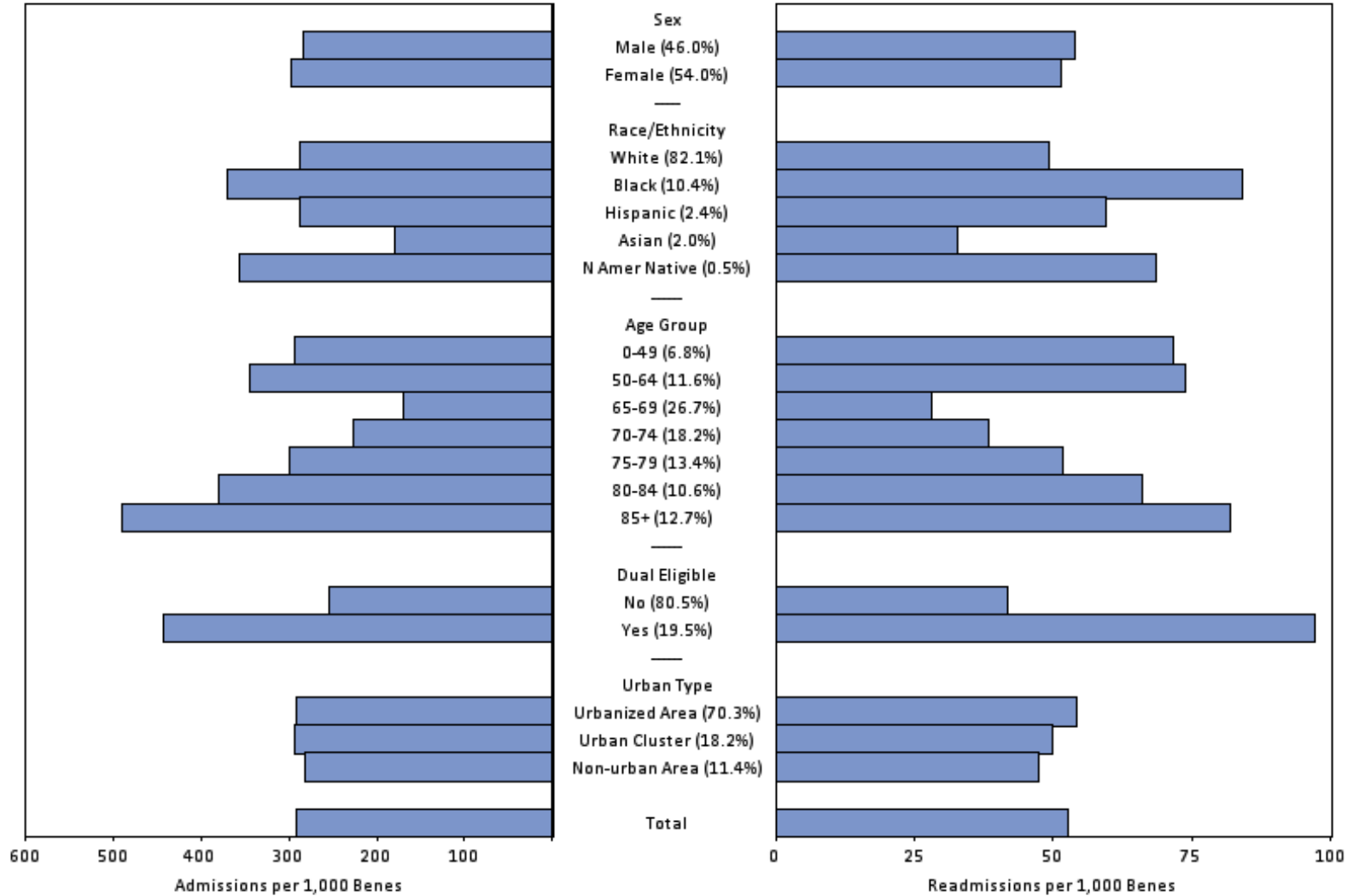
- ✓ Understand Hospital Medicare Conditions of Participation on 'Discharge Planning'
 - ✓ Review the State Operations Manual for Surveyors
- ✓ More complex care; increasing comorbidities
- ✓ HRSA Professional Shortage Areas
- ✓ Pharmacy Deserts
- ✓ Post- hospitalization services and support
- ✓ Population and post acute care service overlap – Primary, secondary, tertiary markets
- ✓ More!

Understanding Community – Beyond the Facility Walls

- Demographics
- Utilization patterns
- Community resources
 - Social services
 - Post acute care providers
 - Transportation
 - Community and faith based organizations
 - Leaders
 - More...

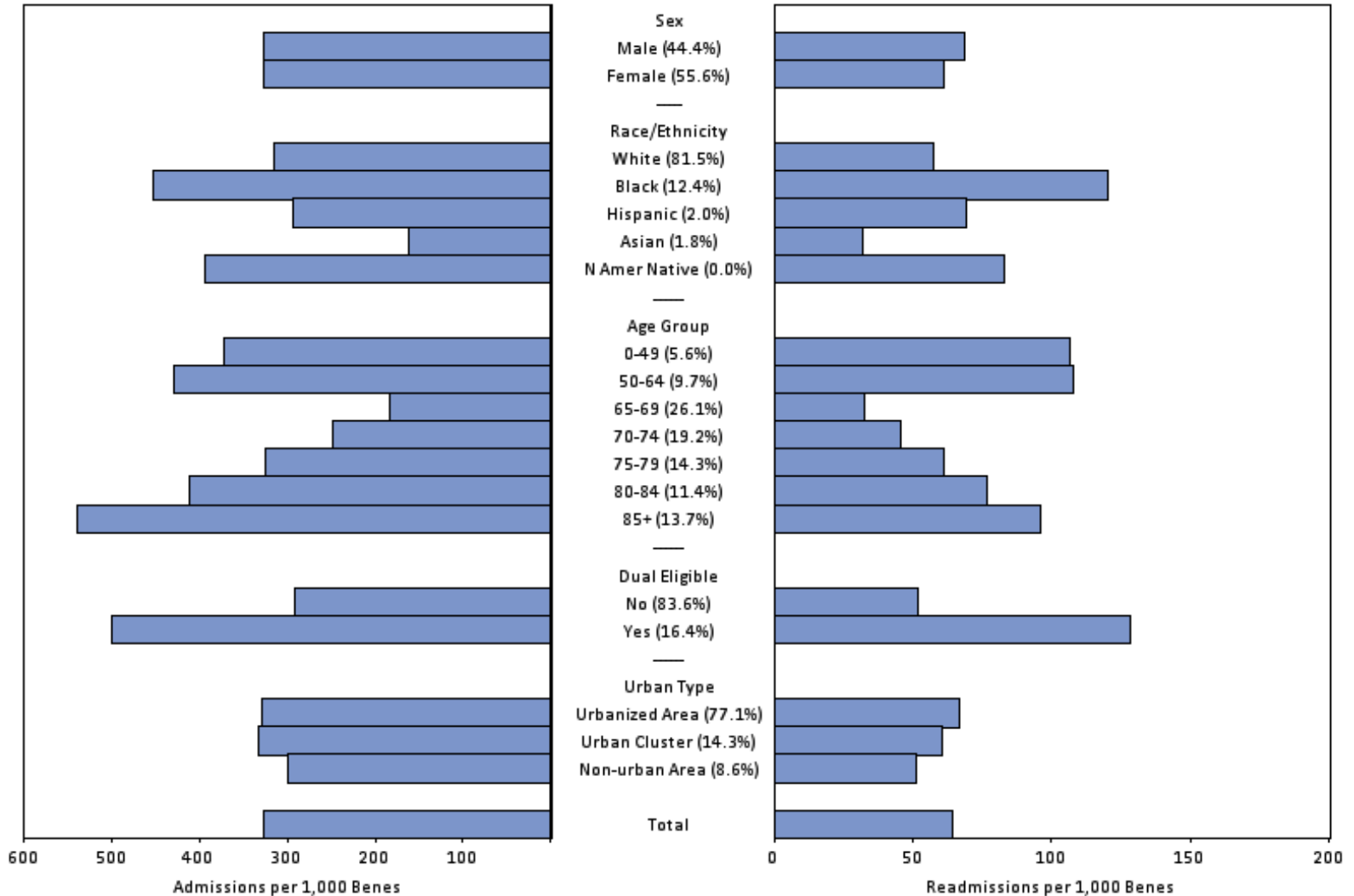
National Fee for Service Claims – Calendar Year 2012

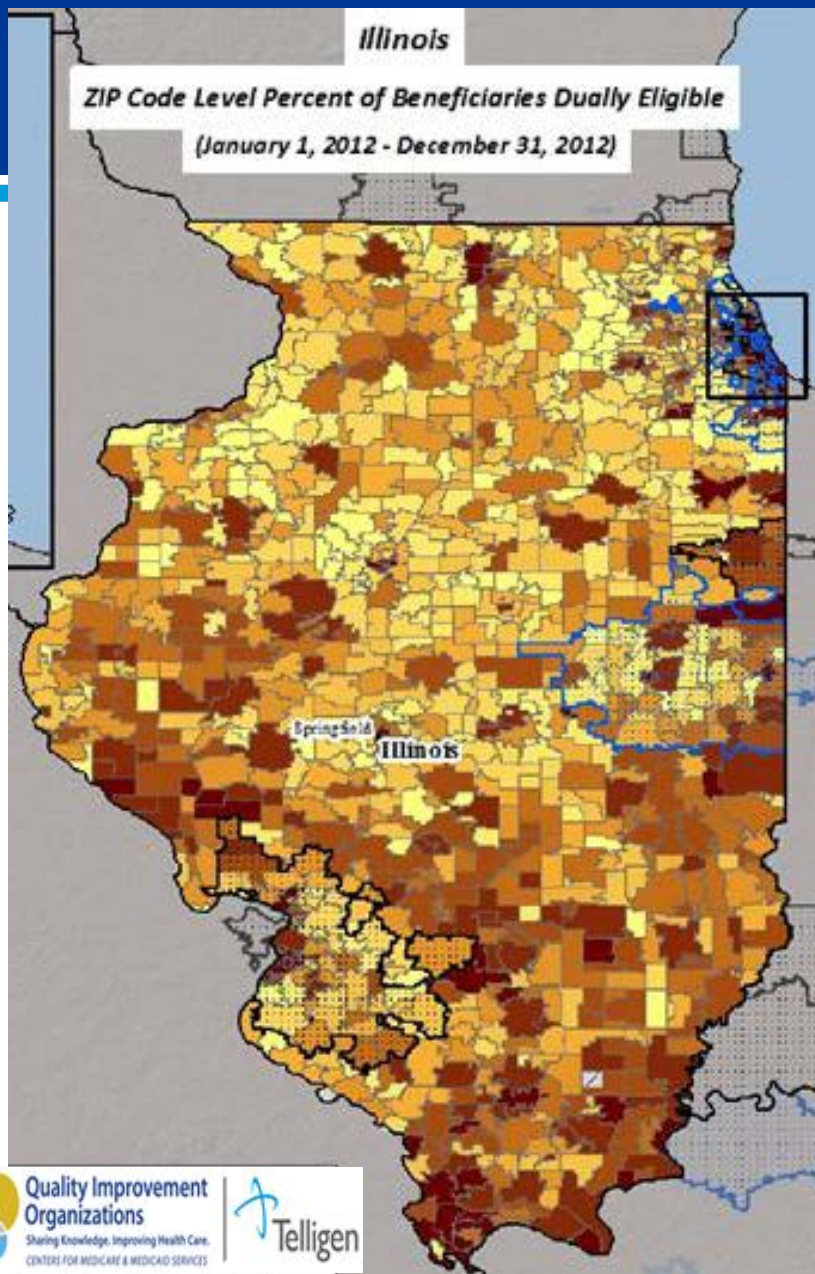
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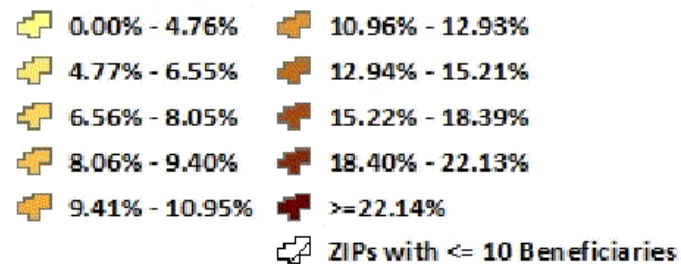
Illinois Medicare Fee for Service Claims – Calendar Year 2012

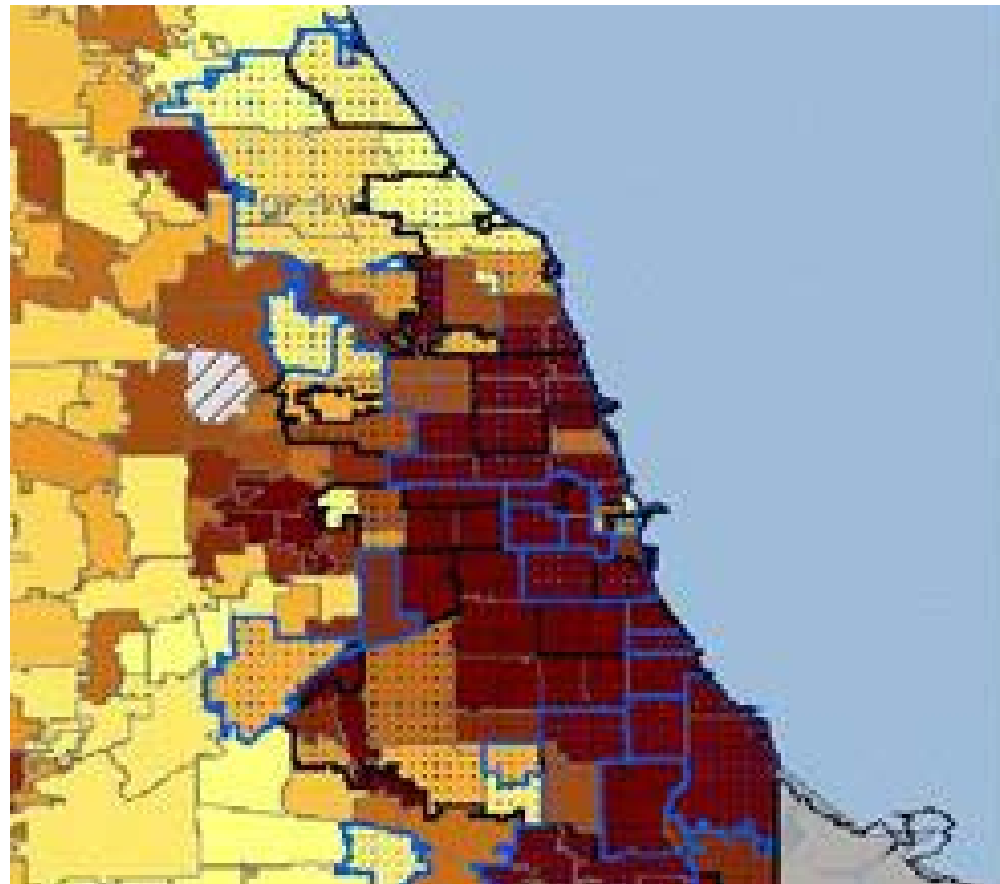
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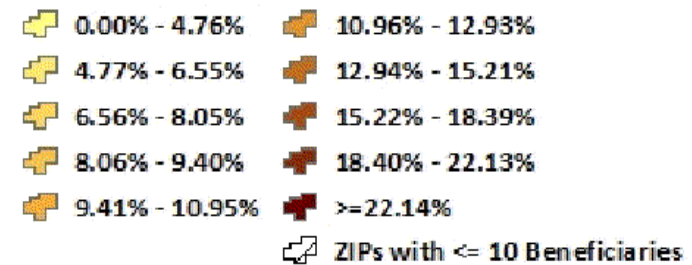


Dually Eligible Beneficiaries



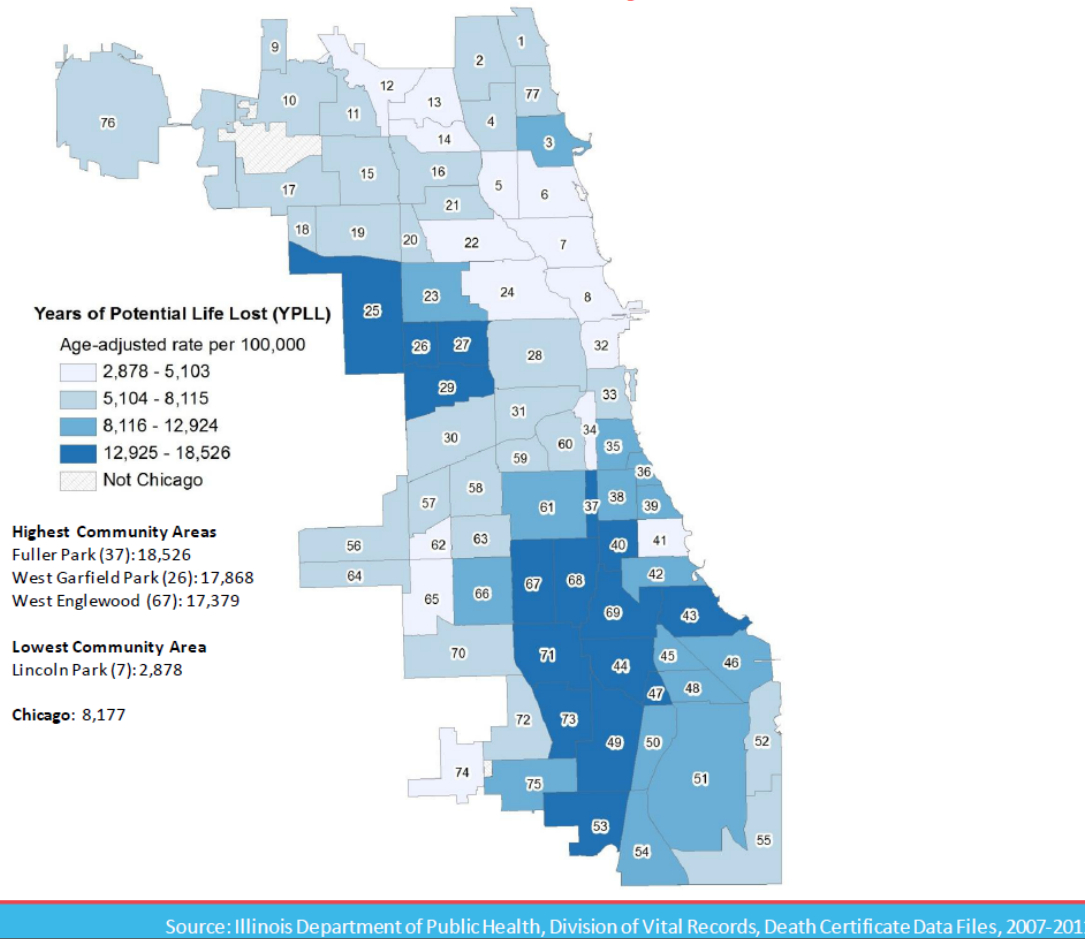


Dually Eligible Beneficiaries



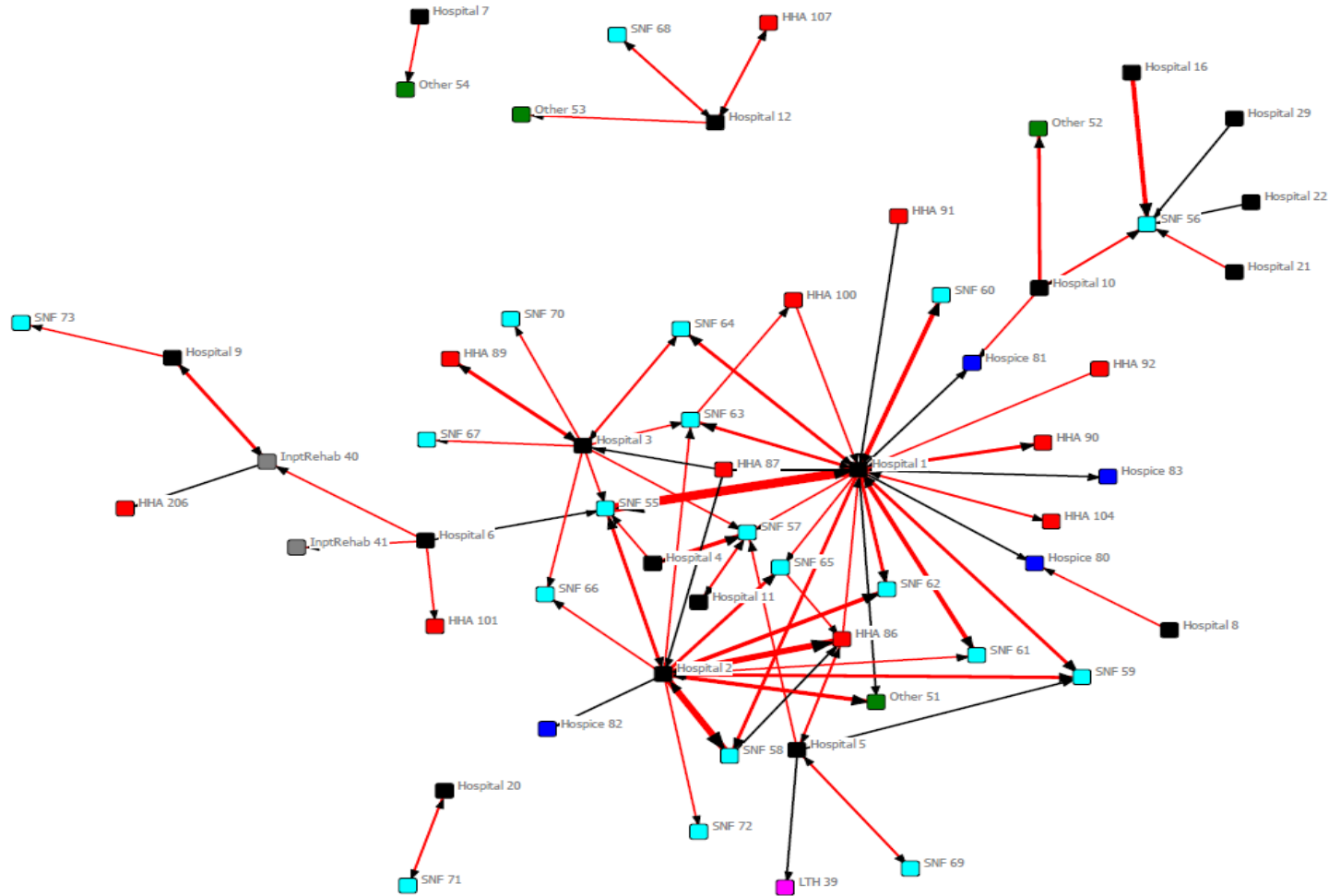
Community Health Needs Assessment

Premature Mortality



<http://www.cityofchicago.org/content/dam/city/depts/cdph/CDPH/CDPHComHlthStatMiniDataFINAL4172015.pdf>

Understanding Current Referral Networks and Patterns



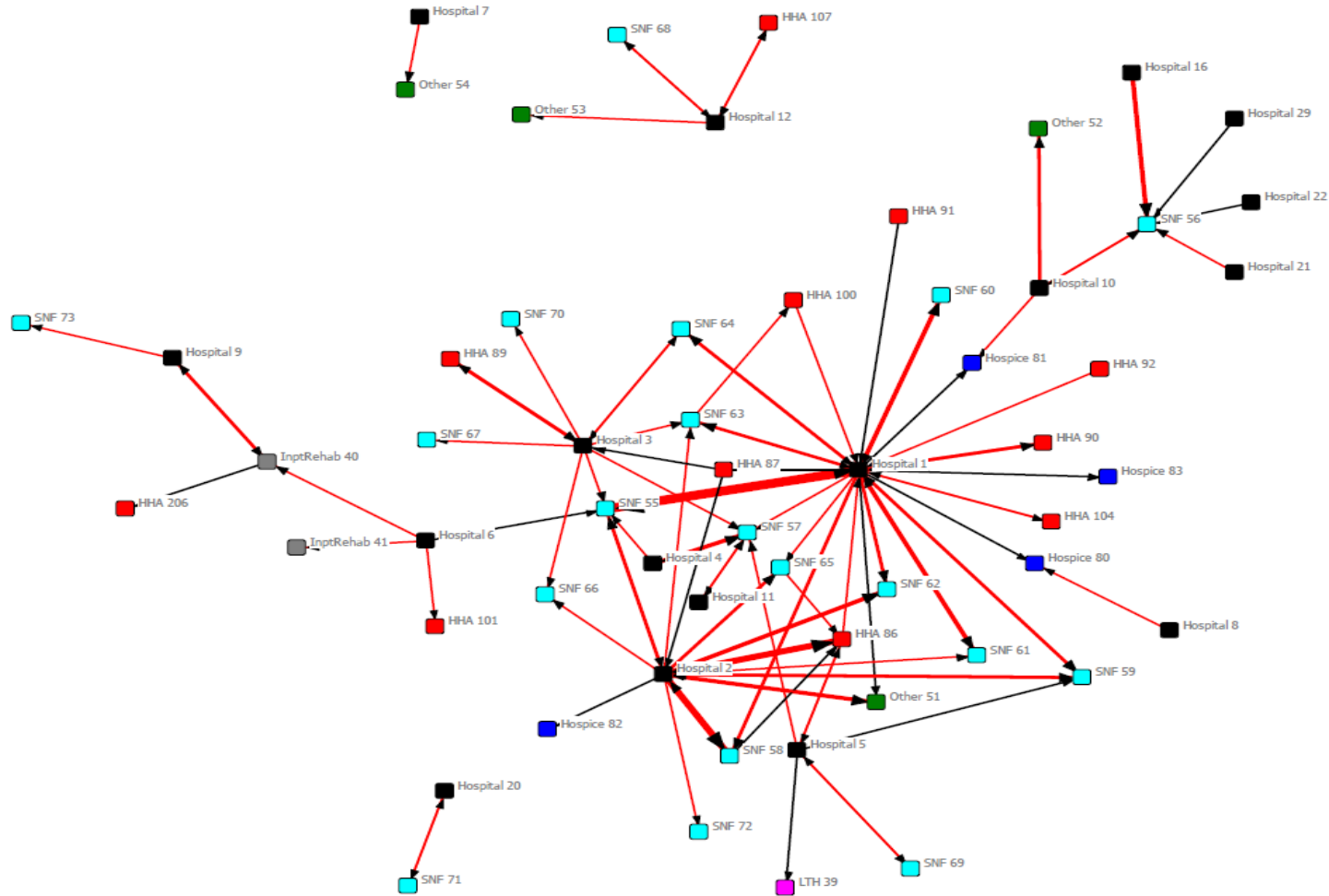
Overcome Barriers Through Partnering

- Pneumonia – now two vaccines covered by Medicare
 - PPSV23 and now PCV13
- DSME Education – in-hospital; peer educators/CHWs
- Infections
- Assisted or Residential Living – Licensed by state?
- Nursing Home Compare
 - Star Ratings; Immunizations; antipsychotic medications; UTIs; pressure ulcers; nurse staffing (ask for capability list – Interact II)
- Home Health Compare
 - Immunizations; pain management; readmissions
- Dialysis Compare
 - Star rating; number of stations; hours of operation

Stakeholders All At Table – Community Approach

- Hospitals, Nursing Homes, Home Health, Dialysis Centers, Hospice, Palliative Care, Assisted Living, Community and Faith Based Organizations, Other non-traditional partners
- Ask for data/information
- Identify and leverage resources
- Most issues related to readmissions are not clinical
- Meet one on one with providers
- Visit their sites
- Rotate locations

Referral Networks



Developing and Enhancing Relationships

- One on one with patients
- One on one with service providers
- Root Cause Analysis – Identify Patterns and Interventions
- Measure the spread of interventions
- Share best practices and success



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